

PRIVACY

POLICY



1. PRIVACY POLICY

Aindeep Technology Solutions informs you about its Privacy Policy regarding the handling and protection of personal data that may be collected while you browse the website <https://www.aindeep.com/>.

In this regard, we comply with Regulation (EU) 2016/679 of the European Parliament and of the Council of April 27, 2016, on the protection of natural persons (GDPR).

By using this website, you agree to this Privacy Policy as well as the terms outlined in the Legal Notice.

2. PRINCIPLES GOVERNING DATA PROCESSING

In processing your personal data, the Data Controller will apply the following principles, in accordance with the requirements of the new European General Data Protection Regulation (GDPR):

- **Principle of Lawfulness, Fairness, and Transparency:** The Data Controller will always require consent for the processing of personal data, which may be for one or more specific purposes. The User will be informed of these purposes in advance with complete transparency.
- **Principle of Data Minimization:** The Data Controller will request only the data strictly necessary for the intended purpose or purposes.
- **Principle of Storage Limitation:** The Data Controller will retain the collected personal data only for as long as is strictly necessary for the purpose or purposes of the processing. The User will be informed of the relevant retention period based on the specific purpose. In the case of subscriptions, the Data Controller will periodically review the lists and delete any records that have remained inactive for a significant period of time.
- **Principle of Integrity and Confidentiality:** Collected personal data will be processed in a manner that ensures its security, confidentiality, and integrity. The Data Controller takes the necessary precautions to prevent unauthorized access or misuse of users' data by third parties.

Collection of Personal Data

You are not required to provide any personal data in order to browse <https://www.aindeep.com>. The only cases in which you may provide your personal data are the following: However, under no circumstances will your personal data be shared.

3. PURPOSE OF PERSONAL DATA PROCESSING

When you connect to the website to send an email to the Data Controller or subscribe to the newsletter, you are providing personal information for which the Data Controller is responsible.

This information may include personal data such as your IP address, full name, physical address, email address, phone number, and other relevant details. By providing this information, you consent to its collection, use, management, and storage by Aindeep Technology Solutions solely as described in this Privacy Policy and in the Legal Notice.

The personal data collected and its intended purpose may vary depending on the method of data collection. Additionally, there are other purposes for which the Data Controller processes personal data:

- To ensure compliance with the conditions set forth in the Legal Notice and applicable law. This may include the development of tools and algorithms that help this website maintain the confidentiality of the personal data it collects.
- To support and improve the services offered on this website.
- To analyze user browsing behavior. The Data Controller collects non-identifiable data through the use of cookies, which are downloaded to the User's device when browsing the website. The characteristics and purposes of these cookies are detailed in the Cookies Policy.

4. SECURITY OF PERSONAL DATA

To protect your personal data, the Data Controller takes all reasonable precautions and follows industry best practices to prevent loss, misuse, unauthorized access, disclosure, alteration, or destruction of your information.

Your data may be added to a mailing list file, for which the Data Controller is responsible for management and processing. The security of your data is guaranteed, as all necessary security measures are in place, and it is ensured that your personal data will be used solely for the stated purposes.

The User is informed that their personal data will not be shared with third-party organizations, except when such disclosure is required by law or when the provision of a service involves a contractual relationship with a data processor. In such cases, data will only be shared with third parties if the User has given explicit consent.

However, in certain cases, collaborations with other professionals may occur. In these cases, the User will be asked for consent and informed about the identity of the collaborator and the purpose of the collaboration. All such actions will be carried out under the strictest security standards.

Content from Other Websites

Pages on this website may include embedded content (e.g., videos, images, articles, etc.). Embedded content from other websites behaves in the exact same way as if the User had visited the original website.

These external websites may collect data about you, use cookies, embed additional third-party tracking code, and monitor your interaction with the embedded content through that code.

5. LEGAL BASIS FOR DATA PROCESSING

The legal basis for processing your data is consent.

In order to contact the Data Controller, subscribe to a newsletter, or leave comments on this website, you must accept this Privacy Policy.

6. RETENTION OF PERSONAL DATA

The personal data you provide to the Data Controller will be retained until you request its deletion.

7. RIGHTS

The Data Controller informs you that you have the following rights regarding your personal data:

- **The right to request access to stored data.**
- **The right to request rectification or erasure.**
- **The right to request restriction of processing.**
- **The right to object to the processing of your data.**

You do not have the right to data portability.

These rights are personal and must therefore be exercised directly by the data subject. This means that any customer, subscriber, or collaborator who has provided their data at any time may contact the Data Controller to request information about the data stored, how it was obtained, request its rectification, oppose its processing, limit its use, or request its erasure from the Data Controller's files.

To exercise your rights of access, rectification, erasure, and objection, you must send a postal request to:

Aindeep Technology Solutions San Vicente 8, Bilbao – Bizkaia – Spain. Include legally valid proof of identity, such as a photocopy of your ID or equivalent document.

You also have the right to effective judicial protection and to file a complaint with the supervisory authority — in this case, the Spanish Data Protection Agency (Agencia Española de Protección de Datos) — if you believe that the processing of your personal data violates the Regulation.

8. COOKIES POLICY

For this website to function properly, it needs to use cookies — small data files stored in your web browser.

You can find all the relevant information about the collection, purpose, and processing of cookies in the Cookies Policy page.

9. PRIVACY POLICY

The Data Controller processes the following categories of personal data:

- Identifying information
- No special categories of personal data are processed.

Retention of Personal Data. The personal data you provide to the Data Controller will be retained until you request its deletion.

Website Browsing. When browsing <https://www.aindeep.com>, non-identifiable data may be collected. This may include your IP address, geolocation, records of how services and sites are used, browsing habits, and other data that cannot be used to identify you.

The website uses the following third-party analytics services:

The Data Controller uses the information obtained to generate statistical data, analyze trends, manage the website, study browsing patterns, and collect demographic information.

The Data Controller is not responsible for the processing of personal data carried out by third-party websites that may be accessed through links included on this website.

Accuracy and Truthfulness of Personal Data

You agree that the data you provide to the Data Controller is correct, complete, accurate, and up to date, and that you will keep it properly updated.

As a User of the website, you are solely responsible for the accuracy and correctness of the data you submit, and you release the Data Controller from any liability in this regard.

10. ACCEPTANCE AND CONSENT

As a User of the website, you declare that you have been informed of the conditions regarding the protection of personal data. You accept and consent to the processing of your data by the Data Controller in the manner and for the purposes stated in this Privacy Policy.

Revocation

To exercise your rights of access, rectification, erasure, and objection, you must send a postal request to:

[Address Placeholder], Bizkaia – Spain, along with legally valid proof of identity, such as a photocopy of your ID or equivalent.

The exercise of these rights does not apply to any data the Data Controller is legally required to retain for administrative, legal, or security purposes.

Changes to the Privacy Policy

The Data Controller reserves the right to modify this Privacy Policy to adapt it to legislative or jurisprudential developments, as well as industry best practices.

This policy will remain in effect until it is replaced by another properly published version.